

ORIGINAL

NEW APPLICATION



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Frontier
COMMUNICATIONS

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

11
P. O. Box 1003
Everett, WA 98201-1003
Fax: 425-261-5262

November 3, 2016

2016 NOV 2 PM 1 07

Arizona Corporation Commission
DOCKETED

NOV 02 2016

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-01954B-16-0398



**RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural
T-01954B – Administrative Filing**

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the administrative tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this administrative filing is to a typographical error in the Stay Connected Seasonal Offering. If a reconnect date is given then the reconnection charges "do not apply". This administrative filing will not impact customer billing.

It is respectfully requested that this tariff become effective on December 3, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this administrative filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.19 FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

15.19.2 Special Conditions (Continued)

- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 5. The cost of the service includes the Subscriber Line Charge.
 6. This service does not change any other terms and conditions of the product.
 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 8. The Federal Subscriber Line Charge is included in the monthly rate.
 9. All applicable taxes and surcharges apply.

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DATE ISSUED: November 3, 2016
EFFECTIVE DATE: December 3, 2016
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.20 FRONTIER DIGITAL PHONE UNLIMITED (Continued)

15.20.2 Special Conditions (Continued)

- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month.
- G. The bundle will appear as a single line item on the bill.
- H. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- I. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- J. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

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TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.21 FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

15.21.2 Special Conditions (Continued)

- L. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 5. The cost of the service includes the Subscriber Line Charge.
 6. This service does not change any other terms and conditions of the product.
 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 8. The Federal Subscriber Line Charge is included in the monthly rate.
 9. All applicable taxes and surcharges apply.

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BUNDLED SERVICES (Continued)

15.22 FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) (Continued)

15.22.2 Special Conditions (Continued)

- K. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) Service while they are away, a minimum of one month and up to nine months for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. Customer's line will be available for 911 calls only at the time of suspension.
 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 6. The cost of the service includes the Subscriber Line Charge.
 7. This service does not change any other terms and conditions of the product.
 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 9. All applicable taxes and surcharges apply.

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BUNDLED SERVICES (Continued)

15.23 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

15.23.2 Special Conditions (Continued)

- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. Customer's line will be available for 911 calls only at the time of suspension.
 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 6. The cost of the service includes the Subscriber Line Charge.
 7. This service does not change any other terms and conditions of the product.
 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 9. All applicable taxes and surcharges apply.

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TELEPHONE SERVICES TARIFF

DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

30.5 FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 2-2010 SERVICE
Grandfathered as of July 14, 2012 (Continued)

30.5.5 Special Conditions (Continued)

- G. The bundles are offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.
 5. The Federal Subscriber Line Charge is included in the monthly rate.
 6. This service does not change any other terms and conditions of the product.
 7. All applicable taxes and surcharges apply.

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TELEPHONE SERVICES TARIFF

BUNDLE DISCONTINUED SERVICES AND EQUIPMENT OFFERINGS (Continued)

30.6 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2-2010
SERVICE Grandfathered as of July 14, 2012 (Continued)

30.6.5 Special Conditions (Continued)

- L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 2-2010 features and services will be reactivated and billed at the applicable rates.
 5. The Federal Subscriber Line Charge is included in the monthly rate.
 6. This service does not change any other terms and conditions of the product.
 7. All applicable taxes and surcharges apply.

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